

## **Bag Man LLC Terms and Conditions**

Welcome to the Bag Man LLC online store. If you visit or shop within this website, you accept these conditions. Please read them carefully.

Bag Man LLC ("We") will accept PayPal, Visa, Mastercard, Discover and American Express according to the terms and policies of those companies and their service providers. Customers are responsible for reviewing their order before submission. Refer to the Bag Man LLC RETURN POLICY, WARRANTY POLICY and SHIPPING POLICY for details on those subjects. We cannot process online orders from outside the United States of America and Canada. Contact Bag Man LLC by email at customerservice@afsbagman.com, or by phone, between 8am and 4:30pm CST (Monday-Friday) at 800-796-5333 if you have further questions or problems regarding your purchase.

### **TAX EXEMPTION**

We understand that many of our customers and products qualify for state tax exemption.

If you are using Bag Man LLC products for legitimate farm use, please visit our "Contact Us" page on our website for a link to your state's tax exemption form, give us a call at 800-796-5333, or email at customerservice@afsbagman.com. Once We have the tax exemption form on file, you can purchase qualified products without the state's sales tax; however, those purchases must be made over the phone.

### **RETURN POLICY**

At Bag Man LLC, customer satisfaction is number one! If you are not completely satisfied with your purchase within the first 30 days after purchase, you may request a Return Authorization Form by phone or email. Your request must reference your invoice number, the date of purchase and the reason for the return (or a scanned copy of the invoice).

The Return Authorization Form will provide instructions for returning the product. Upon receiving the unused merchandise in its original packaging, along with a copy of the Return Authorization Form, We will refund the original purchase price, plus applicable sales taxes, in the original payment method. The customer is responsible for all return shipping charges; shipping and handling charges are non-refundable.

### **SHIPPING POLICY**

In-stock items will normally ship within 2-3 business days after placing an order. Back ordered items may take additional time. Once your item(s) are shipped, they should arrive within 5-7 business days, depending on the delivery service you choose. Bag Man LLC reserves the right to select the most cost-effective method of shipping which may include but is not limited to Speedee Delivery, First Class Mail, Priority Mail, UPS or any other carrier that we deem appropriate. If you are considering purchasing large volumes of product from Bag Man LLC, We suggest calling our office at 800-796-5333 to discuss possible freight savings.

#### **FREE SHIPPING ON BOOTS**

Bag Man, LLC reserves the right to choose the most cost-effective shipping method under the "Free Shipping on Boots" program. If you would like to have your boots shipped in a specific time-frame or courier, please contact us at 800-796-5333.

### **PRIVACY STATEMENT**

We want you to be as confident shopping on our web store as you would be doing business in person. The personal information collected is used to process your payment and ship your order. We will also keep a record of your purchase to confirm warranty or return claims. When you contact us regarding warranty or return issues, We will retain your email for future correspondence. We will also retain your email for future email marketing messages from Bag Man LLC that could include but is not limited to, new product announcements, sales, promotions, Bag Man LLC news, and tradeshow information. You can unsubscribe from receiving promotional email by using the unsubscribe instructions located at the bottom of the message, or by sending a request with "unsubscribe" in the subject line to customerservice@afsbagman.com. In no case, other than listed above, will your personal information be sold or made public to a 3rd party.

### **FOOTWEAR WARRANTY POLICY**

In the event that your footwear fails within 6 months of purchase due to a manufacturing defect (cracks, separation of the sole, etc.), contact Bag Man LLC with the details of your claim.

You will be asked to fill out a Warranty Claim Form with a thorough description of the problem (including pictures), the invoice number and the purchase date by email to customerservice@afsbagman.com. The Warranty Claim Form will provide instructions for returning the product. It is the customer's sole financial responsibility to pay all return shipping fees. Upon receiving the returned product, confirming that the

cause of the problem was not excessive use or misuse, another pair of the same model and size will be shipped to the customer. Bag Man LLC reserves the right to limit warranty claims to one per customer. Bag Man LLC will pay for one warranty return freight from our warehouse to the customer.

#### **SECURITY STATEMENT**

Bag Man uses industry-standard encryption technology to provide for the security of your credit card numbers. In addition, We have put in place reasonable procedural and technical standards to protect the security of our website and information We maintain. However, We cannot guarantee that any electronic commerce is totally secure. Bag Man encourages you to take affirmative steps to protect yourself online, including ensuring that any online account information you have remains secure.

#### **PRODUCT DESCRIPTIONS**

Bag Man LLC attempt to be as accurate as possible; however, Bag Man LLC does not warrant that product descriptions or other content of this site is accurate, complete, reliable, current, or error-free. If a product offered by Bag Man LLC itself is not as described, your sole remedy is to return it in unused condition, see our RETURN POLICY.

#### **COPYRIGHT/TRADEMARKS**

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#### **REVIEWS, COMMENTS, EMAILS, AND OTHER CONTENT**

Visitors may post reviews, comments, and other content and submit suggestions, ideas, comments, questions, or other information, so long as the content is not illegal, obscene, threatening, defamatory, invasive of privacy, infringing of intellectual property rights, or otherwise injurious to third parties or objectionable and does not consist of or contain software viruses, political campaigning, commercial solicitation, chain letters, mass mailings, or any form of "spam." You may not use a false e-mail address, impersonate any person or entity, or the like. Bag Man LLC reserves the right (but not the obligation) to remove or edit such content but does not regularly review posted content. If you do post content or submit material, and unless we indicate otherwise, you grant Bag Man LLC and its associates a nonexclusive, royalty-free, perpetual, irrevocable, and fully sub-licensable right to use, reproduce, modify, adapt, publish, translate, create derivative works from, distribute, and display such content throughout the world in any media. You grant Bag Man LLC the right to use the name that you submit in connection with such content, if We choose. You represent and warrant that you own or otherwise control all of the rights to the content that you post, that the content is accurate, that use of the content you supply does not violate this policy and will not cause injury to any person or entity, and that you will indemnify Bag Man LLC for all claims resulting from content you supply. Bag Man LLC has the right but not the obligation to monitor and edit or remove any activity or content. Bag Man LLC takes no responsibility and assumes no liability for any content posted by you or any third party.

#### **SITE POLICIES, MODIFICATION, AND SEVERABILITY**

These policies govern your visit to Bag Man LLC. We reserve the right to make changes to our site, policies, and these Terms and Conditions at any time. If any of these conditions shall be deemed invalid, void, or for any reason unenforceable, that condition shall be deemed severable and shall not affect the validity and enforceability of any remaining condition.

#### **QUESTIONS**

If you have any questions or suggestions regarding our policies, please contact Customer Service at 800-796-5333, customerservice@afsbagman.com, or by mail to Bag Man LLC PO Box 162 Hammond, WI 54015. Our office hours are Monday through Friday 8-4:30 CST.

Revised January 2022